



Services Summary

Medical Consultation Fee	\$0.00 at time of service
FSA/HSA/HRA Compatible	Yes
Medical History Disclosure	Online/Telephonic
Consultation Hours	24/7 or 7am – 10pm
Phone	Included w/Toll-Free Number
Video Chat	Included (PC & Mobile)
Mobile App	iOS Platform
Prescription Orders	Included (In Person Pickup) – Member responsible for payment to pharmacy
Lab Panels	Medical providers can request the patient to seek lab testing at time of service
Online Member Health Panel	Included
Portable EMR	Included
Member ID Card	Included
Current Provider Network	US based/board certified – Medical Doctors, Doctors of Osteopathy, Physicians Assistants & Nurse Practitioners
Consultation Options	<u>Telephonic, Video, & iOS App</u>
	<u>Telephonic:</u> MeMD Care Coordinator can support initial PHI intake
State Coverage	Available nationwide to include the District of Columbia
Dependent Coverage	Spouse/Domestic Partner & Children up to age 26
Patient Satisfaction Surveys	94% Patient Satisfaction
Patient Medical Charts	Printable PDF provided + verification to employer
HIPAA	Compliant, updated for HIPAA/HITECH Omnibus
Connect with a medical provider online or by phone for common ailments like:	
✓ Sinus Infections	✓ Pink Eye
✓ Medication Refills	✓ UTI's
✓ Cold & Flu Symptoms	✓ Sore Throats
✓ Seasonal Allergies	✓ Skin Infections
✓ Most Pediatric Conditions	✓ And more!